



datango

Software Rollout – Release Change –
Documentation – End User Training

You are introducing new software throughout your company or are about to release it?

You need to ensure that a large number of users in different international locations can handle it without any problems?

You have a tight time frame, limited budget and a small team for this complex task?



Your challenges

CREATION OF LEARNING MATERIALS >

Do you need to create high-quality learning materials for all application processes in the shortest possible time?

EXTENSIVE MATERIAL >

You need to create comprehensive documentation, such as training documents and manuals, process or test documentation and more?

REDUCTION OF COMPLEXITY >

Your application is very complex and incorrect entries are critical?

WORLDWIDE COOPERATION >

Your team of authors and your users are spread all over the world?

REDUCTION OF WRONG ENTRIES >

Would you like to know whether your users are prepared for using the live system or where the error rate is highest?

LIVE SUPPORT >

Do you often have new employees, rarely used processes in the application or especially critical use cases?

INTERNATIONAL PROJECTS >

Do you need all learning materials in more than one language for your international roll-out project?

AUTOMATION

With the **datango creator** you automatically create all necessary learning materials: from the documentation of your processes to demonstrations, exercises and tests in a simulation environment to navigation in a live system – there are no limits to the productivity of your authors.

DOCUMENTATION

Create all types of documentation with a single click, with a small file size and high screenshot quality in the desired output format, be it Word, PDF, PowerPoint or HTML. Do you have to make changes afterwards? No problem with the uncomplicated True Single-Source procedure, which automatically transfers all changes from the original source to all documentation types and formats at once.

SIMULATION

Create simulated environments in which your users can move freely and learn all processes safely without fear of incorrect entries. Save travel costs to expensive classroom training sessions and offer your users the advantage of being able to train at their own pace, regardless of their level of knowledge and at any time of day!

TEAMWORK

Use the **datango server** to create and manage shared learning content with consistently high quality and without friction losses. Coordinate the collaboration of your authors clearly and with uniform workflows and use the practical check-in & out function!

EVALUATION

Use the **datango educator** and **datango reporter** to identify application vulnerabilities, determine the performance of your users or issue certifications. Would you like to motivate your users through playful learning? Then use the varied, individually designed multimedia datango quizzes and enable direct feedback in the simulation environment – also for additional process-related information or soft skills!

NAVIGATION

datango live! helps your users to find their way in complex processes directly through a user-specific guidance in the live application. At the edge of the screen, the user finds a small help box which allows the corresponding learning content to appear just-in-time. The help always remains in the foreground of the application. This can reduce process risks due to user input errors many times over and at the same time increase user adoption. As a result, they minimize their help desk requests by up to 60%.

LOCALIZATION

Use the automatic re-recording feature of datango to convert your created learning materials into around 40 foreign languages, regardless of whether your team of authors speaks the language or not! All text modules, screen shots and field names are automatically replaced by datango, making your learning materials available all around the world in no time!

Your options

Meet your challenges with **datango's** broad range of options.

Automatic documentation

DOCUMENTATION

Create process documentation in MS Word, Powerpoint, PDF and HTML formats without additional effort and from the same source file (True Single-Sourcing).

TEST PLANS/SCRIPTS

Convert your recorded application processes into test plans and scripts at the push of a button and transfer them to your quality portal (e.g. HP Quality Center), where they can be further processed or immediately used.



Live help

PRACTICE MODE

Guide users interactively and context-sensitively through the correct steps in a separate window parallel to the live system.

datango live!

By displaying EPSS or online help, your users receive just-in-time the necessary learning content and step-by-step instructions in the live system.



eLearning | Blended Learning

DEMO MODE

Explain the processes of your application to your users with a self-running demo.

PRACTICE MODE

Let your users practice the steps shown in demo mode on a simulated interface with clear instructions.

TEST MODE

Provide your users with a concrete task for an independent solution in an interactive simulation with direct feedback.



1 recording | 40+ languages

SINGLE-SOURCE & RE-RECORDING

Transfer learning content directly and without re-recording into around 40 foreign languages or automate the update of learning content during release changes.



Soft Skills

TESTS & QUIZZES

Motivate your users with varied, individually designed multimedia quizzes.

BOOK PAGES

Design multimedia learning content in the context of Rapid eLearning projects on virtual book pages freely and display project backgrounds or soft skill training content.



Flexible learning formats in
40+ languages from a single recording.

datango



Our solution



datango creator

THE AUTHORING ENVIRONMENT FOR EFFICIENT LEARNING CONTENT CREATION

With the **datango creator** you create an advanced, highly ergonomic authoring environment for the fully automated creation of intelligent and high-quality learning content, simulations, documentation and EPSS navigation.



datango player & datango explorer

THE INSTALLATION-FREE, BROWSER-BASED PLAYER

datango player automatically uses your existing browser for fast, installation- and plugin-free playback of all your learning units, with or without automated text-to-speech. With **datango explorer**, you have your course library available at the click of a button in your corporate identity style and can manage, integrate, and locate learning units as well as any created documents and media, and make them available to a specific target group.



datango live!

ASSISTANT WITHIN THE LIVE-SYSTEM (EPSS)

datango live! offers user-specific guided tours through complex processes directly in the live application. The learning content appears just-in-time at the edge of the screen, significantly reducing the number of queries to the help desk. The Help always remains in the foreground, providing ideal support to the users. This minimizes process risks from user input errors and also increases user acceptance.



datango server

THE WORKFLOW-SUPPORTED VERSIONING SYSTEM

More than just a versioning system for your content: The **datango server** allows workflow-supported collaboration in distributed author teams and with several quality assurance levels. Audit-proof, always consistent, role-based and transparent.



datango educator

THE PLATFORM FOR MANAGING ALL LEARNING CONTENT

Managing your courses and learning content is child's play with the **datango educator**. You thus have an efficient knowledge and learning platform for all employees, no matter where they are located.



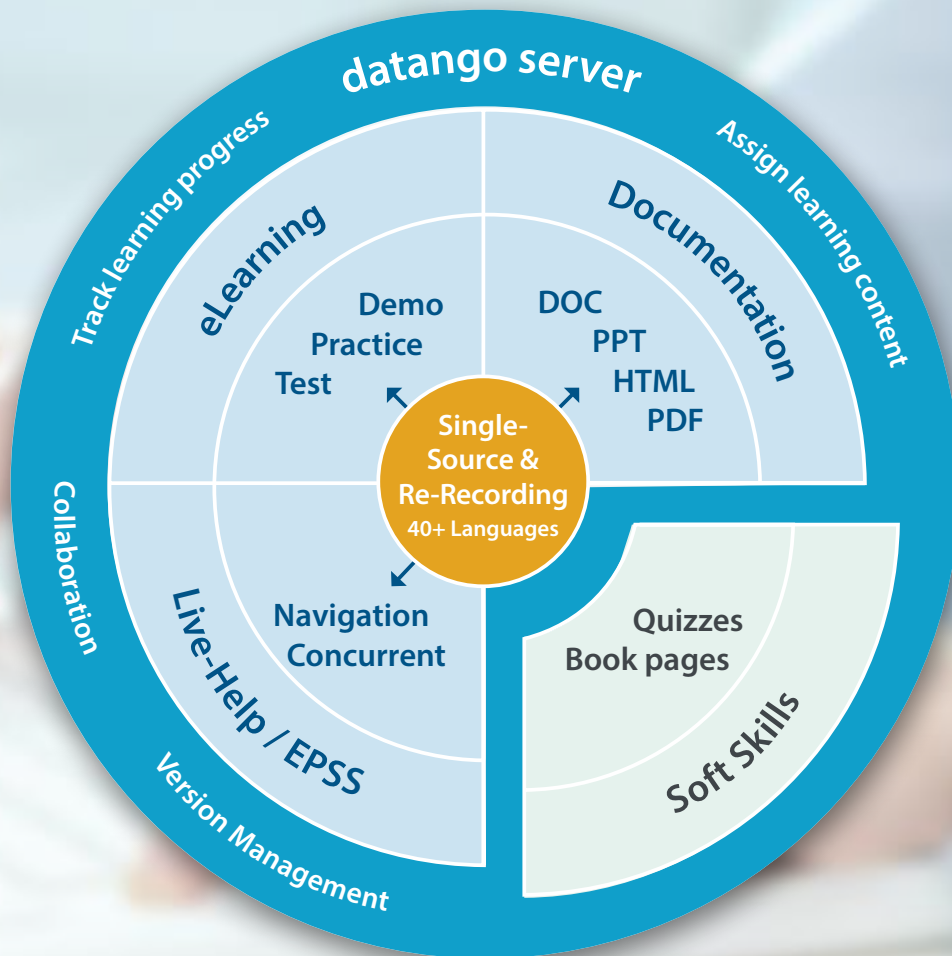
datango reporter

SUCCESS MEASUREMENT, QUALIFICATION AND ASSURANCE

The progress and success of your end users can now be measured in many ways. Increase transparency – also about the quality of learning materials – and improve the performance of your users and processes.

One click to performance.

datango offers the right solutions for your challenges, which pay off!



datango –
the tool for the entire life cycle of your applications.

ROI in the shortest possible time.

Successful software rollouts with datango.



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