

Case Study

Digitization Training & Courses | Kantonsspital Glarus

TASK

The Cantonal Hospital Glarus decided to be a digital pioneer in employee training. The variety of applications in the hospital is wide-ranging, and in addition to the ERP system Opale and the HIS Polypoint, training for all other applications is to be mapped in digital form in the future. Switzerland is a trilingual country, so a simple translation of the learning content is necessary.

PARAMETERS

Industry: Healthcare

Project duration/timeframe: 8 months

Project title: Digitalization of training

Number of end users/ learners: 600

Application: Opale, Polypoint, MS

Office etc.

SOLUTION & RESULT

The Cantonal Hospital creates content with the datango creator. Various formats can be generated. Translations into more than 40 different languages are easily possible. With the same recording, a complete eLearning world is created in which end users can learn, practice and apply what they have learned. In addition, the hospital will in future use live help to support processes in the live system, which functions like a navigation system. The context- and application-sensitive user help datango live! recognizes in real time which application is being used and delivers relevant learning content, documentation and live help to the end user fully automatically. With the help of datango's Learning Management solution, learning content can also be made available on a mandatory basis, for example in a course.



If required, employees automatically receive a certificate of attendance. The datango analyzer is used as proof of course completion or completion of learning content. Both anonymized and non-anonymized reports can be created. This is where anonymized evaluations come into play. With datango journeys, the eLearning sequences can be presented in an interactive environment using gamification elements and quiz functions.environment using gamification elements and quiz functions. The integration of external content, such as videos, images or PDF documents extends the design options.

TOP 3 PROJECT SUCCESS FACTORS

- ✓
Digitization SANA certification
- ✓
Digitization Onboarding
- ↓
Time expenditure Classroom training

CUSTOMER FEEDBACK

„ The cooperation with datango works 100% flawlessly. In case of questions, our personal contact person is available in the shortest possible time and open tickets are always processed on the same day... For the future, we are planning to implement training with datango in all areas, for example on the introduction day, in the training of personnel or in dealing with IT ”

Angela Steiner, Project Manager
Cantonal Hospital Glarus

CUSTOMER SHORT PROFILE



The Cantonal Hospital Glarus has been the hub of healthcare in the region for over 130 years. It is a technologically modern center with approximately 600 employees, in which a wide range of networked healthcare services of a diagnostic, treatment or triaging nature are offered.

CONTACT



Do you have any questions? You want to know more about this case or our products? We are here for you. Please feel free to contact us. Our team will answer all your questions! On our website you can also directly make an appointment for an online presentation.

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