



# datango

## Case Study

New approaches to interactive learning  
in healthcare | Styrian Hospital Association Ltd. (KAGes)



### PROJECT

SAP® Enable Now® could only be used to a limited extent across the KAGes IT Enterprise, primarily due to licensing constraints. Furthermore, the transition to a cloud service also needed to be considered. However, this cloud migration could not be implemented due to legal requirements in the healthcare sector (which included the NIS Act – Netz- u. Informationssystemssicherheits-gesetz). Consequently, KAGes required a suitable alternative that would also allow for the continued use and editing of the training and e-learning content created over many years, which had previously been made available on premise via the IT Training Portal on the KAGes intranet.



### PARAMETERS

**Industry:** Health Care

**Project duration:** September 2024 – ongoing

**Project title:** New approaches to interactive learning in healthcare

**Number of authors:** 12

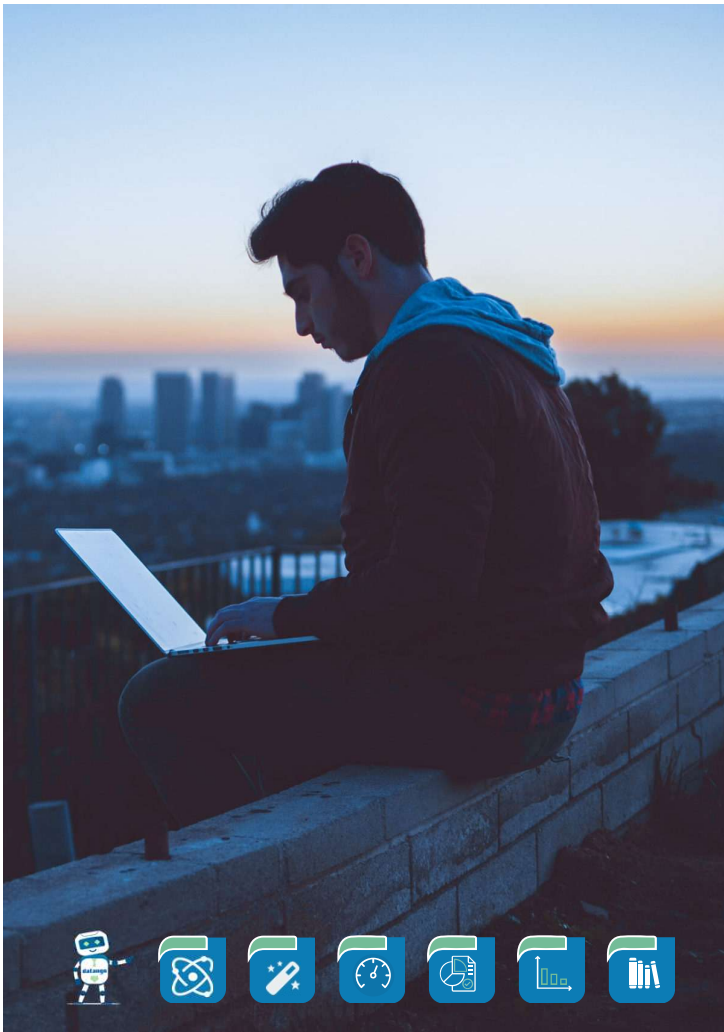
**Number of end users:** 19.000

**Applications:** includes SAP ISH Hospital information system (HIS), Cerner ISHMed and all other IT applications



### SOLUTION & RESULT

With the campus license, datango can be used across the Enterprise for over 19,000 employees. Furthermore, the system and all data generated on it are stored in the KAGes on-premise data centers and datango is used across all KAGes' divisions. KAGes' IT training portal allows datango to provide users with all SAP IT content, from documentation and e-learning sessions, to online courses. This system has further proven itself in the introduction of new modules in the hospital information system, such as the Cerner ISHMed electronic fever chart. The transfer of content from the previous system to datango was complete, smooth, and frictionless. Content creation could be decentralized thanks to the intuitive operation and short training period. The use of datango Live! is planned for the near future.



## CUSTOMER SHORT PROFILE



Since 1985, Styrian Hospital Association Ltd. (KAGes) has been the organizational association of the provincial hospitals in Styria. Currently, this comprises 23 LKH and LPZ locations with over 19,000 employees.

- KAGes is a non-profit organization that serves the public good. Its core business is the establishment, operation, and management of state hospitals in the province of Styria.
- KAGes offers a high level of medical and nursing services to patients seeking help around the clock throughout the province.
- Excerpt from the 2023 Strategy Report: "Due to demographic developments, securing and promoting know-how is more important than ever before. We take a proactive approach and are committed at all levels to providing the best possible quality of patient care and resident support, as well as increasing employee satisfaction and retention."



## TOP 3 PROJECT SUCCESS FACTORS

**Greater range of functions**  
than SAP®  
Enable Now®

**Short training period**  
Authors

**+100% conversion with minimal effort**  
SAP® Enable Now® content



## CUSTOMER FEEDBACK

*"datango enables the various departments at KAGes to quickly and easily provide up-to-date and sustainable learning materials or online courses on how to use new methods or tools."*

FH-Hon.Prof. Ing. Dipl.-Ing. (FH) Dipl.-Ing. Dr. techn. Michael Georg Grasser, MBA MPA CMC | KAGes Central Management | Technology & IT Management | Head of IT Infrastructure



## CONTACT

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Do you have any questions? You want to know more about this case or our products? We are here for you. Please feel free to contact us. Our team will answer all your questions! On our website you can also directly make an appointment for an online presentation.

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