

Case Study

Digitization | HERING Bau



TASK

In the construction industry, digitization had not been focused on for decades, which meant that the need to catch up was fundamentally very high. The HERING Group was generally looking for ways to advance digitization in the areas of documentation and knowledge management.



PARAMETERS

Industry: Construction

Project duration: since 2019

Project title: Digitalization

Number of authors: up to 20

Number of end users: > 400

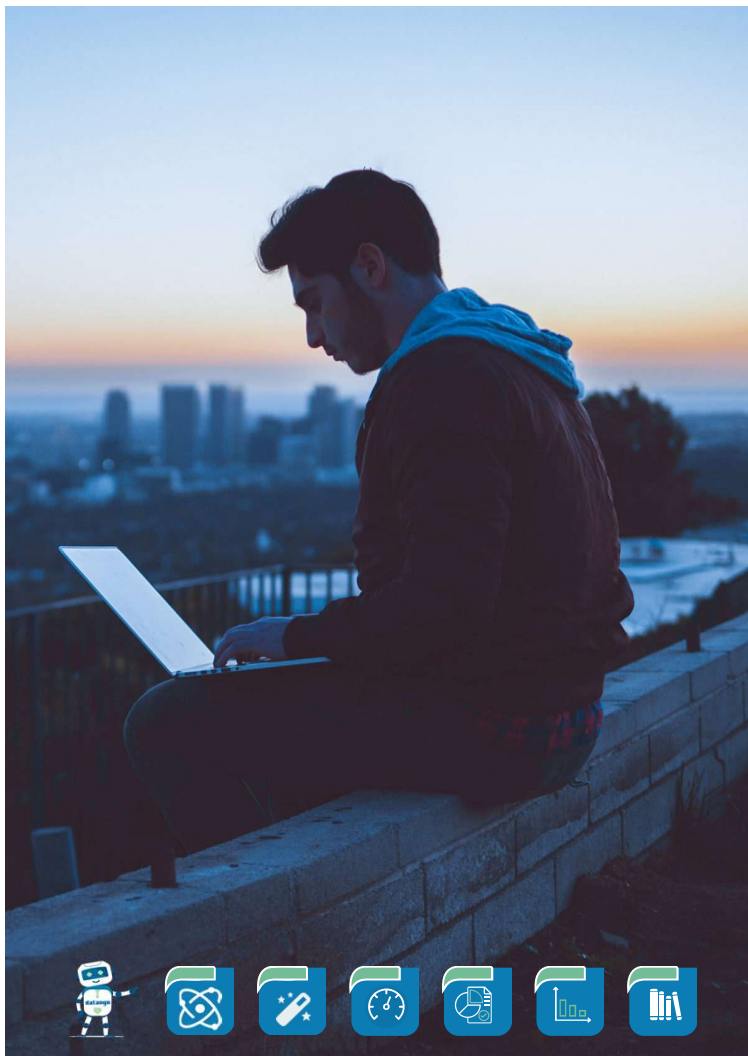
Application: RIB iTWO Baseline / iTWO FM,
Nevaris Finance 2023 / Inform / 123fasst, Perbit,
Jobrouter



SOLUTION & RESULT

At the beginning of the collaboration between HERING and datango, the interdisciplinary project group “datango” was set up to evaluate the possible applications of the software.

Today, datango is used to create all software-supported documentation and e-learning content that provides a varied learning experience with the help of datango journeys and quiz modules. The datango analyzer, the e-learning analysis tool, provides reports on learning progress, scalable from department to employee level, with either concrete or anonymized data. datango live! provides learners with a demo, exercise and practice mode, including access to the associated manual. In addition, datango live! offers application-sensitive live help that can be called up in various applications for support. Content requests and user feedback are recorded via datango requests. The project group has been successively expanded and has established workflows with different responsibilities for content creation and publication. In some areas, basic instructions are carried out completely datango-based, and long-term projects have been initiated, such as the creation of a company-wide knowledge database in datango.



TOP 3 PROJECT SUCCESS FACTORS

-90%

Time and cost
Creation of
documentation

+100% Flexibility

-60% Costs
Trainings

+100%

Room for maneuver
External influences
(pandemic)



CUSTOMER FEEDBACK

„There is no end in sight with datango, the software has enormous potential, in the long term we will also be able to build a central knowledge database with it. The possibilities are incredible and we've only used a fraction so far. datango live! provides real-time support for new applications. For example, I have no idea how to create a mail merge letter in Word, but with the live support I was able to create a mail merge letter. The basis for a successful implementation of the different datango modules is to think about the individual framework, process and strategy. A factor that should not be underestimated is that digitization is time-consuming and ties up human resources.“

I would like to give special praise to datango's support team, who are always on the spot and have helped us very often. We are 100% satisfied with datango - clear recommendation on our part."

Christian Winkler, Head of Process & Digitalization Management |
Chief Digital Officer, Hering International



CUSTOMER SHORT PROFILE



Founded in 1892 by Rudolf HERING, the family-run, internationally active HERING Group offers a broad product portfolio and is the market leader in many areas. HERING offers individual solutions but is also a specialist for system solutions. Today, numerous modular concepts "made by HERING" are used in rail infrastructure and public spaces. With the brand HAC | HERING Architectural Concrete HERING has established itself among architects and building owners. The product range is rounded off by the development of the MY CLOUD hotel concept for transit passengers at Frankfurt Airport. The portfolio also includes WC facilities, facades, railroad construction, system / platform roofs as well as noise and sound protection. HERING is committed to sustainability and allows its 560 employees to share in the company's success. The company has received numerous awards and is certified accordingly in all relevant areas.



CONTACT

datango

Do you have any questions? You want to know more about this case or our products? We are here for you. Please feel free to contact us. Our team will answer all your questions! On our website you can also directly make an appointment for an online presentation.

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