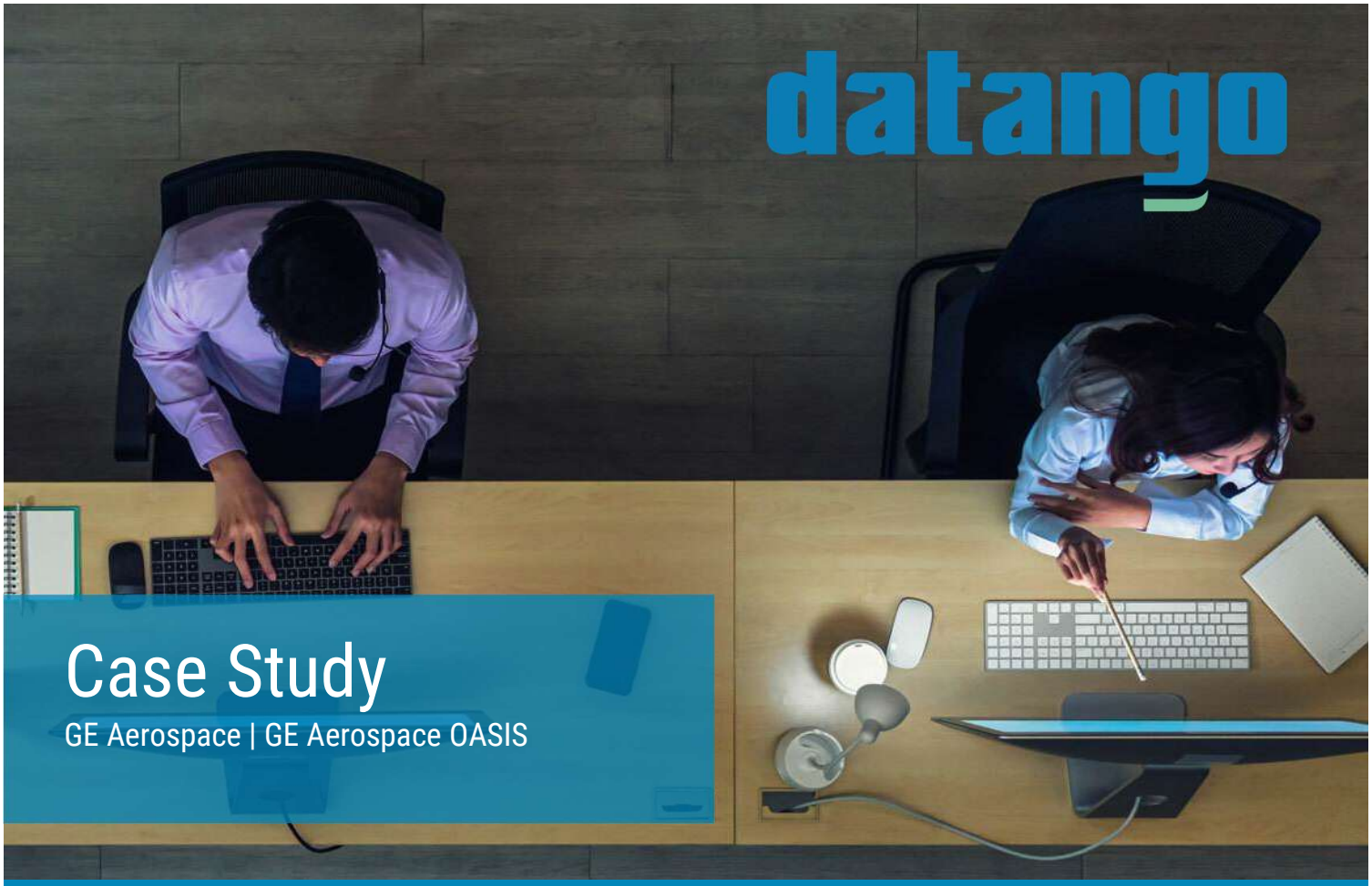


Case Study

GE Aerospace | GE Aerospace OASIS

TASK

GE Aerospace had created thousands of pieces of end user training & support content for their global end users using SAP Enable Now and did not want to waste all these valuable education assets. In 2020, they tested datango against other products in the market, including uPerform, WalkMe, TTS, and Assima, to convert all their Training Content that had been generated. After extensive testing, GE Aerospace chose the datango on-premises solution as their Training and Support platform in 2021, rolling out globally, including GE Celma in Brazil.

PARAMETERS

Industry: Aerospace technology
Project duration: Since 2021
Project title: GE Aerospace OASIS
Number of end users: 5000
Applications: SAP & Power BI across the GE Aerospace IT Enterprise

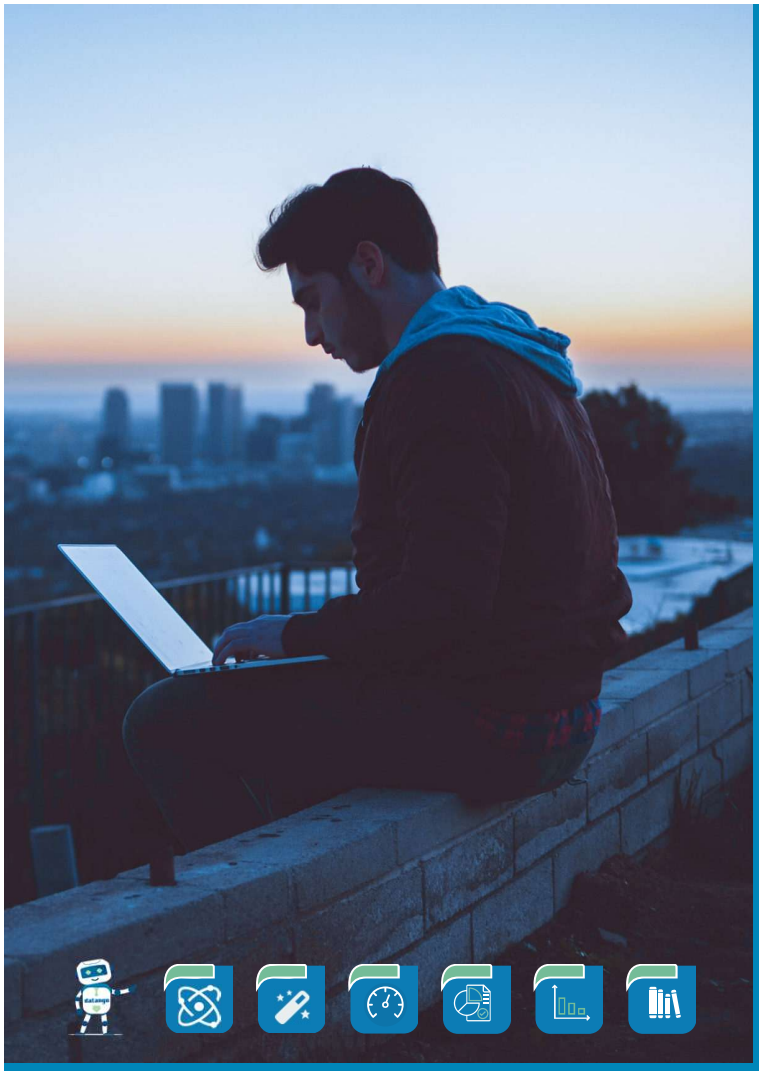
SOLUTION & RESULT

The existing content was converted in bulk to the datango platform in under one day and then GE Aerospace started editing the existing content with their system business process owners, as well as creating new content in other IT applications.

To date, GE Aerospace has thousands of pieces of content in multiple IT enterprise applications and plans to extend the use datango across their IT landscape after Project Oasis.

TOP 3 PROJECT SUCCESS FACTORS

<1-day	>2500	-90% time
All content conversion	Saved training assets	49 Language versions



CUSTOMER SHORT PROFILE

GE Aerospace

GE Aerospace is a world-leading provider of jet and turboprop engines, components and integrated systems for commercial, military, business and general aviation aircraft. GE Aerospace owns a variety of companies including Dowty, Avio, GE Honda, Unison and Colibrium.

From application engineering, through design and manufacturing, GE Aerospace offers a comprehensive approach to product specification, design certification and service.

GE Aerospace supplies critical systems and components to the aerospace and defense markets.

You'll find GE Aerospace in some of the toughest environments: from engines to landing gear; from satellites to medical implants and from missiles to unmanned aerial systems.

CUSTOMER FEEDBACK

"We were delighted with the ease of use of the datango solution, the bulk conversion with high fidelity, and the ability to capture other IT Applications. The Conversion from SAP Enable Now process was amazing – so fast and seamless. We used our Business Process Teams to edit the converted content in datango and create new content for SAP, which was then accessed globally from places such as Europe, Asia and the Americas in a variety of languages. datango is so easy to use, work with, and be supported globally by Development and Customer Success Teams around the globe: they are a pleasure to be a Partner with GE & Tech Mahindra."

Sameer Patro, SAP Information Technology Applications

CONTACT

datango

Do you have any questions? You want to know more about this case or our products? We are here for you. Please feel free to contact us. Our team will answer all your questions! On our website you can also directly make an appointment for an online presentation.

Europe
+49 2131 76 201-0
info@datango.de

Americas
+1 786 408 5636
info@datango.com

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